

Village of Riverwoods
Cross-Connection Control Program
PO Box 246
Worth, IL 60482



Dear Water Customer:

The State of Illinois requires that all water systems in the State have an effective cross connection control program. Cross connections within the public water supply are a serious concern, as they can allow contaminants or pollutants to enter the public water system through what is called "backflow". Backflow occurs when a drop in water pressure causes your water to flow in the opposite direction. This can allow contaminated or polluted water to flow back into your drinking water. Given IEPA regulations and the dangers that exist from unprotected cross connections, it is necessary to establish and maintain an effective cross connection control program to protect both the integrity of the Village's water supply and our water customers.

To ensure the integrity of the water supply, the Village of Riverwoods has established a cross connection control program in compliance with the State of Illinois' requirements. Backflow Solutions, Inc. (BSI Online) is a professional service company contracted by the Village to assist in the maintenance of this program.

A vital step in this program is a comprehensive mail survey of the water system to determine where cross connections exist. Please file your survey report online at www.backflow.com/riverwoods.

Alternatively, you may complete the PDF form found on our website and mail it back to the PO box listed in the upper left corner. **Please return this survey no later than 12-15-2020.**

The Village of Riverwoods is proud of the water that we deliver to you every day. We should all be concerned with the safety and quality of our drinking water. By working together and cooperating in this critical program, we can further protect our water from potential contamination. Please complete to the best of your ability, if you need assistance, please contact BSI Online at 800-414-4990 or bsionline@backflow.com.

Thank you for your assistance.

Sincerely,

Chrissy Walsh
Vice President of Operations – BSI Online
Agent for the Village of Riverwoods

Village of Riverwoods Water Survey

Address: _____ Account # _____

Please check yes or no if you have the following:

	YES	NO
Lawn Irrigation (Lawn Sprinklers):	<input type="checkbox"/>	<input type="checkbox"/>
Fire Sprinklers (Not smoke detector):	<input type="checkbox"/>	<input type="checkbox"/>
Boiler (Not water heater):	<input type="checkbox"/>	<input type="checkbox"/>
Autofilled Hot Tub/Spa/In-ground Pool:	<input type="checkbox"/>	<input type="checkbox"/>
Is your residence part of a Homeowners Association:	<input type="checkbox"/>	<input type="checkbox"/>

If you have one of the above items, and know of an existing backflow prevention device at your home, please list your backflow prevention assembly information:

Manufacturer	Model	Serial	Size
--------------	-------	--------	------

I affirm this information to be true and accurate to the best of my knowledge.

Signature: _____ Date: _____ Printed Name: _____